

Nicholas Ingegneri

Technology & Transformation Consultant | Manager at KPMG – Technology Advisory

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PROFESSIONAL SUMMARY

Results-driven Technology Advisory Manager at KPMG, specializing in transformative technology initiatives that align business objectives with innovative solutions. With extensive experience in Federal Government, Defence, Transport, and Professional Services, I excel at guiding CIOs and executives through strategic decision-making in both Australian and international markets. Renowned for fostering collaboration and stakeholder engagement, I leverage my technical expertise to drive impactful business outcomes and elevate organizational performance.

WORK HISTORY

KPMG Australia, Sydney NSW

Manager, July 2024 – Present

Senior Consultant, January 2023 – June 2024

Consultant, May 2022 – December 2022

- **Deliver customized technology solutions** to large enterprises and global clients across multiple sectors, enabling them to effectively harness technology for business growth. Collaborate with cross-functional teams to formulate IT strategies and optimized operating models.
- **Facilitate workshops with senior executives** to assess organizational needs and generate actionable insights, driving continuous improvement and strategic alignment.
- **Direct intricate projects** to ensure on-time, budget-conscious delivery of client initiatives while upholding exceptional quality standards.
- **Manage engagement efforts** while mentoring colleagues, fostering their development and enhancing team performance.
- **Commit to continuous personal and professional development** to position myself as a strategic technology leader, focusing on innovation across diverse industries.

Project Experience

- Led the HR, Procurement, and Sustainability streams for a global professional services and engineering firm, driving the development of a comprehensive IT strategy and architecture with a five-year roadmap. Provided CIOs and general managers with ERP and enterprise-wide architectures across Finance, Supply Chain, and HR functions. Strategically prioritized critical business and IT initiatives, leveraging taxonomies and technical expertise to ensure seamless cross-functional integration and support the implementation of future-oriented service delivery models.
- Led the delivery of a multi-million-dollar business capability initiative, constructing a robust service delivery model and developing a strategic roadmap for a seamless transition to the service delivery organization. This effort included aligning stakeholders, optimizing operational processes, and ensuring the initiative's long-term viability and success.
- Directed the development and implementation of a cloud operating model for C-suite executives, establishing governance structures, defining roles (RACIs), identifying essential tools, and outlining training and cost management strategies.
- Led the development and execution of an IT Service Management (ITSM) strategy for KPMG's largest project in its sector, driving a comprehensive transformation. Designed and integrated all components of an IT Operating Model, encompassing People, Process, and Technology, to optimize service delivery, enhance operational efficiency, and align IT initiatives with business objectives.
- Led the ESG Technology Strategy for a global recycling company, addressing all 15 Scope 3 categories. Managed project deliverables and engaged with client stakeholders to align business and technology needs. Delivered comprehensive conceptual, logical, and integration architectures, and developed a roadmap strategy along with a detailed implementation plan.

cubesys, Sydney NSW

Cloud Consultant, December 2020 – April 2021

- **Co-led presales and project consulting** efforts by gathering requirements and designing, implementing, and testing technical cloud and infrastructure solutions (including Microsoft Azure and Amazon Web Services), delivering comprehensive documentation to ensure alignment with client expectations and facilitate future enhancements.
- **Lead the delivery of high-quality technical support** to clients' IT departments and end-users, utilizing ITIL practices to optimize service delivery, resolve issues efficiently, and enhance overall user satisfaction.

QUALIFICATIONS

- Bachelor of Information Technology, Majoring in Business Analysis
- Certified SAFe 6 Agilist

SKILLS

- Strategic IT Leadership
- Business Strategy, Performance & Growth
- Technology & Business Transformation
- Stakeholder Engagement & Management
- IT Architecture
- People Leadership & Growth

ACHIEVEMENTS

- Elected as Chair of the KPMG Consulting Local Engagement Group, *demonstrating leadership and commitment to fostering collaboration across teams.*
- Acknowledged for impactful contributions to the development of Technology Strategy assets, *enhancing organizational capabilities and service offerings.*
- Chosen to lead the national Technology Advisory training program at KPMG, *showcasing expertise in guiding and mentoring future technology leaders.*

REFERENCES

Available upon request

Project Experience

- IT Manager for three non-profit organisations, overseeing operations and identifying strategic technology improvements to enhance business processes. Delivered performance reports and insights to C-suite executives, driving informed decision-making and operational efficiency at all organisations.
- Led the delivery of a national end-user compute transformation, guiding the initiative from design through to roadmap development and implementation. Ensured seamless execution and alignment with organizational goals, resulting in enhanced user experience and productivity.
- Co-led the implementation of a new ITSM tool for a managed services provider, effectively managing the transition for up to 15 clients. Streamlined service management processes to improve efficiency and enhance client satisfaction.

St Patrick's College Strathfield, Sydney NSW

Technical Support, February 2018 – April 2020

- **Managed server infrastructure and network operations**, efficiently managing moves, adds, and changes while optimizing Active Directory and Group Policy. Executed server creation and configuration for Print, DNS, DHCP, and critical services, significantly enhancing connectivity and performance through strategic installation of new network links.
- **Delivered comprehensive Level 1 IT support** for 1,500 users across a school campus, expertly handling phone and email inquiries. Developed and enforced Standard Operating Procedures (SOPs) and troubleshooting guides, streamlining case logging, tracking, and resolution while ensuring compliance with WHS policies.

Project Experience

- Orchestrated the rollout of new staff devices and implemented Microsoft 365 Suite, driving end-user training and producing intuitive guides to boost proficiency. Enhanced operational efficiency by developing a SharePoint front-end for staff and creating student attendance kiosks using batch files and HTML.
- Engineered a dynamic front-end page for the staff SharePoint site, enhancing information accessibility and streamlining communication across departments. This initiative fostered a collaborative environment, empowering staff to efficiently share resources and engage in knowledge management.
- Directed IT asset management processes, conducting thorough inventories of campus IT assets to ensure optimal tracking and allocation. Established protocols for asset lifecycle management, enhancing resource utilization and reducing operational costs.

EXTRA CURRICULAR INITIATIVES / VOLUNTEERING

- Volunteer Member of the Information Technology Subcommittee, offered strategic IT guidance to board members of a non-profit organization. Conducted training sessions and technology workshops for staff, empowering them to leverage technology effectively.
- Served as the Chair of the KPMG Local Engagement Group, focusing on the creation of well-being, educational, and community initiatives for more than 1,000 consultants, enhancing community involvement and morale.
- Directed the Wellbeing and Learning & Development initiatives within the consulting division, promoting ongoing professional development and skill advancement for all team members.
- Volunteer in Food Preparation for St. Merkorious Charity, responsible for preparing and packaging meals for distribution to individuals in need. This role enables me to make a tangible impact in the community by directly addressing food insecurity.